

Hearing Loop instructions via Sennheiser app.

Please see the details below on how to set this up. You will need to bring your own device.

- Connect to 'Venue Cymru' Wi-Fi
- Download the Sennheiser MobileConnect App from the Apple App Store/Google Playstore.
- Launch MobileConnect App
- Scan the QR code for the Hall

Hall or Arena

- Select the relevant hearing channel
- Listen through their own wired headphones or connect via Bluetooth.
- Hearing Aids need to be set to the T position and receive audio via Neck-loops (available from reception)
- Connection to mobile devices is via a 3.5mm jack.

It does not work with Translator.

Please click the link below for further information.

<https://careandrepair.org.uk/wp-content/uploads/2024/09/Venue-How-to-Guide-Sennheiser-MobileConnect-App.pdf>