



Bridgend County Care & Repair

Annual Report 2022-23

**Improving homes
Changing lives**

Helping older people to live
independently in warm, safe
and accessible homes

Chair's and Agency Director's Report

We are delighted with the Agency's achievements for 2022-23 despite it being another challenging year.

We have experienced an increased number of cases involving older people living in homes requiring major disrepairs and the situation has been compounded by the cost of living crisis. Cost pressures within the construction industry have also made repairs more expensive as the cost of materials and labour have soared while there is little grant aid available to support private sector repair work.

In addition, the cost of living crisis has also impacted on our financial resources with rising salary increases, staff retention and recruitment and challenges to ensure we are able to compete with other organisations to attract the best staff. The rising material costs also placed additional pressures on our Helping Hands 50+ Service. However, the demand for our service increased and whilst this Annual Report provides only a snapshot of the Agency's achievements during this period, we are pleased to report that:

- The Agency completed 8,191 interventions at a total value of £2,629,851
- Our Caseworkers carried out 1,421 client home assessments, 1,410 Healthy Homes Checks and 820 repeat visits
- Our In-house Occupational Therapist completed 375 client assessments for our Hospital to Home and Primary Care Services and made 162 recommendations to the Local Authority for mid to larger scale adaptations via DFG's
- Our Telecare Engineers and Caseworkers completed 509 Telecare Assessments on behalf of Bridgend County Borough Council's Social Services Department
- Our Caseworkers helped 609 clients to increase their weekly income through welfare benefits maximisation at a total value of £1,935,161

The Welsh Government and our local funding partners remained committed to the Agency throughout this period. With the support of Welsh Government, Bridgend County Borough Council and Cwm Taf Morgannwg University Health Board we were able to sustain specialist services such as the Dementia First Casework Service, Managing Better Service, Healthy Homes Project, the Assess and Install Project and our Hospital to Home Service.

We were also fortunate to receive continued capital funding via the Rapid Response Adaptations Programme, the Housing with Care Fund, the Minor Adaptations Programme, Healthy Homes Assistance and Enable to support hospital discharge and preventative services in the community.

We successfully tendered to continue to deliver the Local Authority's BridgeLink Telecare Service for another three years that included a year's contract to deliver the transfer from analogue to digital equipment for 2,700 Service Users. The Agency was also able to sustain its strong partnership arrangements with Valleys to Coast Housing by helping



to deliver its adaptations programme through our Helping Hands 50+ Service.

We were also delighted to see opportunities for innovation and service development maximised:

- In January 2023 we worked in partnership with the Health Board and Public Health Wales to pilot services with GP Surgeries to help reduce Emergency Admissions. At the end of March 2023 we were thrilled to be informed that full funding would be awarded to extend our Healthy Homes Service to the East GP Network for 2023-24.
- We received additional capital monies via the Housing with Care Fund to deliver the Home First Project as well as funding to pilot new technology via the Connect Plus Project
- The Agency also gained the Advice Quality Standard accreditation for its advice giving services.

We are grateful to all our funding partners that includes Welsh Government, Valleys to Coast Housing, Cwm Taf Morgannwg University Health Board and Bridgend County Borough Council for their continued support. Finally, we would like to pay tribute to our staff and board members for their sheer hard work and commitment to making 2022-23 another successful year for the Agency.

Janice Gregory
Chair

Rena Sweeney
Agency Director



Core Service

Our Technical Team continued to provide technical expertise throughout the year. This included monitoring the progress and quality of building work, providing architectural design services and scheduling. As Bridgend County Borough Council had established its "In House Grants Agency" the number of Disabled Facilities Grants overseen by the Agency during 2022-23 decreased slightly compared with previous years. However the Team brought a large number of complex schemes to completion during this period.

Our Key Performance Outcome report demonstrates that our Caseworkers delivered a comprehensive advice and support service in relation to welfare benefits, fuel poverty, housing grants and financial advice.

Key Performance Outcomes 2022-23

Total number of referrals	749
Total number of Client Home Assessments	339
Number of clients who had their weekly income increased	195
Amount raised in unclaimed Welfare Benefits	£486,616
Number of major works completed	35
Value of major works completed	£645,798
Percentage of clients who responded to our customer survey who said they were happy with the quality of the building work carried out	100%

“Care and Repair is a very apt name. I have always found the ‘repairs’ to be of a very high standard and the staff are very caring as they give advice and endeavour to improve your quality of life.”

“Personally I totally feel our lives are enhanced because of Care & Repair. They are reliable and so professional and hardworking.”

Case Study

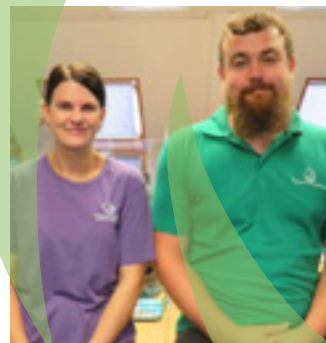
Mrs X is 95 and lives alone and suffers chronic ill health and slight memory problems. She is also a wheelchair user outdoors.

She lives in a pre-1919 terraced property and was finding it difficult to get in and out of the house and could not use the bath. She was referred to the Agency by her daughter for help with accessing grants for adaptations to her property.

Our Caseworker visited Mrs X and carried out a full assessment that included a falls risk assessment and a welfare benefits check, which confirmed that Mrs X was not receiving her full entitlement. Applications for Attendance Allowance, Pension Credit and Council Tax Benefit were then completed on Mrs X's behalf. Also, a referral to NEST was made as the central heating was not functioning and the boiler was over 15 years old and in disrepair.

Our Caseworker also arranged for our in-house Occupational Therapist to visit who made recommendations to the Local Authority for a Disabled Facilities Grant to provide a wet-room, stairlift and ramped access. After the grant was approved and the builder appointed, Mrs X moved to her daughter's house while the building work was being carried out. Our Technical Officer monitored the quality and progress of the contract from commencement to completion of the work.

Mrs X is delighted with the adaptations and finds it much easier to manage at home. Her monthly income has also increased by £895 per month as a result of our Caseworker's intervention and the house is "lovely and warm" as the boiler and heating system have been replaced. Mrs X is "over the moon".



Managing Better Service

This service is part of an all-Wales initiative funded by Welsh Government and co-ordinated on a national basis by Care and Repair Cymru and in partnership with Action on Hearing Loss and RNIB. This partnership was extended this year to also include the Stroke Association and Alzheimer's Society Cymru.

The service is delivered by Care and Repair agencies working locally with their Health and Social Care Partners. A specialist Sensory Loss Caseworker provides a home visiting service that assesses people in their own homes and provides bespoke solutions to their housing problems in order to keep them safe, warm and independent. This includes providing a range of housing related interventions such as heating, adaptations and/or repairs as well as financial and practical support.

During 2022-23 the Managing Better Caseworker continued to build on providing access to technology in order to increase independence, reduce loneliness and boost confidence by accessing the Housing with Care Fund.

Key Performance Outcomes 2022-23

Total number of referrals	335
Total number of Client Home Assessments	195
Total number of repeat visits	160
Number of clients who had their weekly income increased	125
Amount raised in unclaimed Welfare Benefits	£341,280
Estimated value of works completed	£134,200
Percentage of clients who responded to our customer survey who said they were happy with the quality of the building work carried out	100%

“Without the help of your wonderful caseworker, we would not have known what benefits we were entitled to. We are so grateful for the extra income especially with the cost of living. It's been such a help to get us through these difficult times.”

“The Managing Better Service identifies difficulties or challenges the individual may be facing as a result of their sensory impairment and comes up with practical solutions to minimise risk and make every day occupations easier around the home environment.”

Jenny Coles

OT, Glanrhyd Hospital.

“By working in close partnership with Care and Repair we have cut down the waiting times and lists. We carry out joint visits with the Managing Better Caseworkers and other Caseworkers within Care and Repair and we could not work without them.”

Sandy Davies

Rehabilitation Officer for the Visually Impaired
Bridgend County Borough Council



Case Study

Mrs X is 84 and lives alone in an end terrace, pre 1919 property. Mrs X is hard of hearing, has asthma, a lung condition, issues with the bones in her spine, reduced mobility, and sight loss. Mrs X also has a history of falls due to reduced mobility and difficulties with balance.

Mrs X was referred to the Managing Better Service by Social Services as she required help with minor adaptations and repair work. Mrs X had no savings and was unable to fund any work herself. Our Caseworker visited Mrs X and carried out a full assessment which included a full welfare benefits check and falls risk assessment. She discovered that Mrs X had fallen several times as the steps leading to the garden were in disrepair. Also the heating was not working properly and her lounge window was in disrepair. Mrs X also advised that she could no longer hear the telephone and had missed calls from family members which made her feel “isolated and alone”.

Our Caseworker arranged for new steps to be built in the garden and a handrail was installed which extended to the length of her garden. She accessed grant funding from the Local Authority to replace Mrs X's lounge window and made a referral to NEST for a new central heating boiler and radiators. She issued a Signalux Telephone Ring Enhancer which enabled Mrs X to hear the ring when in other areas of her home, including the garden! In addition applications for Attendance Allowance, Pension Credit and Council Tax benefit were submitted increasing Mrs X's monthly income by £785.

Mrs X is delighted. The house is warmer, she feels less isolated and more independent and the increased income has made “a significant difference” to her quality of life.

Healthy Homes Project

The Healthy Homes Service has operated in partnership with eight GP Surgeries within the North Cluster area of the County Borough since 2016. The Project delivers an alternative proactive model of care that focuses on prevention and early intervention.

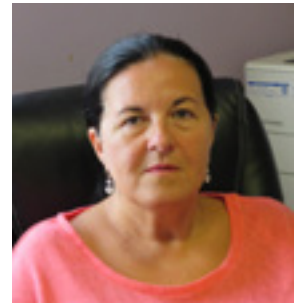
A Care and Repair Caseworker and Occupational Therapist work together to provide patients with a holistic and housing focused service which offers practical solutions to improve the safety of their home environment. This includes the provision of aids and adaptations as well as providing financial and practical advice and support to help them live more independently with improved well-being.

In November 2022 the Agency was awarded additional funding to increase capacity to address the needs of a further 100 patients residing in the North GP Cluster areas.

In January 2023 the Agency also worked with Public Health Wales as part of their pilot project to reduce the number of patients living in the East GP Cluster requiring emergency admissions to hospital. The Agency delivered the Healthy Homes Service and the success of this project helped to point the way forward for additional funding being made available to support the East Cluster on a full time basis from April 2023.

“The improvements made to patients' homes, general wellbeing and lifestyle have demonstrated incredible health benefits and have most definitely alleviated some of the workload on the practice.”

Sarah Thomas
Practice Manager,
Nantymoel Surgery



Key Performance Outcomes 2022-23

Number of Referrals received	251
Total number of Client Home Assessments	298
Number of Occupational Therapist Assessments	161
Total number of interventions with building work	261
Estimated value of building work completed	£218,766
Number of people who had their weekly income increased	49
Amount raised in unclaimed Welfare Benefits	£256,062
% of those who completed a client survey, indicated they were satisfied with the service	100%

“I am so grateful for everything that you have done for me. The extra income from the Attendance Allowance will make a big difference to me, and I am so pleased with my new windows. I never imagined you could do this for me. Thank you again.”

“Your Caseworker has given me the confidence to know that if I need help, there is always someone I can call upon.”



Hospital to Home Service

Based at the Princess of Wales Hospital, the Hospital to Home Service works closely with the Discharge Team. Our Caseworkers attend board round meetings and help play an active part in the discharge planning process for those patients requiring home adaptations and/or repairs before a safe transfer from hospital to home can be made. Following discharge, our Caseworker will then visit the patient and assess whether any larger scale works are required as well as identifying the need for financial support, help with heating, welfare benefits advice or any other relevant services. The Service Model developed in Bridgend has now been replicated in 18 hospitals across Wales.

In October 2022, the Hospital to Home Service received its 10,000th referral. To mark this significant milestone a celebratory event was held at the Princess of Wales Hospital which was formally opened by Huw Irranca-Davies, MS. In November 2022, the Service won the Chartered Institute of Welsh Housing's award for "Working in Partnership with the NHS" in hospitals across Wales.



“The comprehensive service that Care and Repair provides enables smooth transition from hospital to home reducing the length of stay in hospital and preventing readmissions.”

Rachel Gdesis-Evans
Locality Lead,
Occupational Therapy Dept.

Key Performance Outcomes 2022-23

Number of referrals	1,332
Number of completed jobs	2,742
Value of work completed	£718,685
Number of patients who received an initial assessment by a Caseworker	441
Number of people who had their income increased	189
Value of Welfare Benefits raised	£667,895
Number of cases involving the safe & timely discharge of older people from hospital	1,230
Number of bed days saved that helped to improve patient flow	7,380
% of clients who responded to our client survey indicated that they were satisfied with the service	100%



“I think your service is excellent. I basically didn't have to wait for anything to be done at my home, your Caseworker arranged it all to be ready for me to come out of hospital.

I am so grateful for the continued support in arranging adaptations for me once I came home and helping to increase my income. I don't know how I would have managed without her-how can you improve a service like that?”

Telecare Service



The Telecare Service proactively supports the independence, safety and wellbeing of older people in their homes as well as providing peace of mind and assurance to carers and family members. There are now over 2,700 service users across the County Borough.

In August 2022 the BridgeLink Telecare Service was retendered by the Authority's Procurement Team. The Agency submitted a successful tender which resulted in a three year contract with Bridgend County Borough Council to deliver its highly successful Telecare Service. The contract also includes the Telecare Switchover Project which commenced in March 2023, which involves the transfer of 2,700 analogue systems to digital.

Case Study

Mrs X is 93, lives alone, has chronic health problems and has no family living nearby. She has limited mobility and had been admitted to the Princess of Wales Hospital, Bridgend following a severe fall.

A referral was made to our Hospital to Home Service by the Hospital Occupational Therapist who required Telecare to be installed in Mrs X's home to enable her safe discharge from hospital. Our Caseworker carried out a Telecare Assessment and the equipment was installed the same afternoon enabling Mrs X to return home the following day.

Our Caseworker also arranged to visit Mrs X at home and arranged for grab rails to be installed throughout the property as well as a stair rail. Minor repairs were also completed which involved minor electrical works and repairs to her heating system. An Attendance Allowance Claim was also submitted as well as a Council Tax Reduction application which resulted in her monthly income increasing by £523. The telecare equipment has also given her family peace of mind.

Key Performance Outcomes 2022-23

Number of completed Telecare Installations	813
Number of installations that involved hospital discharge	236
Number of maintenance calls	1,639
Number of removals	833
% of clients who responded to our client survey stated they were satisfied with the service	100%
Total number of interventions	3,521
Number of Telecare Assessments completed by BCCR Staff	509

“I am so pleased with the help provided, it has helped me to maintain my independence, dignity and respect and prevented me from having to rely on other services such as my GP, hospital and district nurse.”

Dementia First Casework Service

Key Performance Outcomes 2022-23

Number of referrals	279
Total number of Client Home Assessments	148
Number of clients who had their income increased	51
Value of Welfare Benefits raised	£183,308
Number of interventions completed	204
Estimated value of work completed	£133,926
% of those who completed a client survey, indicated they were satisfied with the service	100%



“The Caseworker was truly wonderful with Mum and dealt with her admirably. I have nothing but praise for Care and Repair. You are an absolute star.”

The Dementia First Casework Service provides a bespoke, client centred service, providing a holistic home assessment that incorporates a range of housing options and practical support including financial advice and welfare benefits maximisation. As well as working with health and social care professionals, the Caseworker actively engages with community-based initiatives (i.e. Memory cafes etc.) providing the opportunity for family members and carers to access the service.

“I believe that the people of Bridgend who are living with dementia are in a safer place with the services that Care and Repair provide. You can always rely on them to provide the best possible service.”

Elizabeth Israel Alzheimer's Society

The Helping Hands 50+ Service

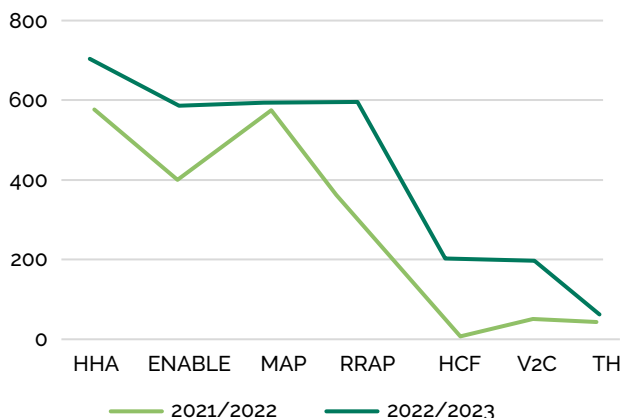
Over the last 10 years the service has developed on the basis of a social enterprise and has worked in partnership with Welsh Government, SW Police, Valleys to Coast Housing Ltd., Cwm Taf Morgannwg University Health Board and Bridgend County Borough Council to provide a range of innovative projects such as the Minor Adaptations Programme, ENABLE, the Rapid Response Adaptations Programme, Emergency Pressures Initiative and Healthy Homes Assistance.



The Helping Hands 50+ Service plays an integral role in supporting referrals to our Hospital to Home Service, Healthy Homes Project, Dementia First Casework Service and also Core Service.

In 2022-23 the Service expanded its team in line with the Agency's business aspirations. We employed an additional team of ground workers and at the end of March 2023, the Agency employed its own in-house electrician in order to decrease the level of work outsourced to external contractors. The chart below demonstrates the increased level of in-house jobs completed during this period compared with 2021-22:

Helping Hands Performance 2022-23



During 2022-23 the Helping Hands 50+ Service completed a total of 2,999 jobs at a total value of £778,476.

Valleys to Coast Housing



Cymoedd i'r Arfordir
Valleys to Coast



“At Valleys to Coast we are committed to helping our customers and communities be safe and happy. Care and Repair's work certainly helps us provide this opportunity for our customers. As two organisations working in Bridgend and for the communities of Bridgend, we are a natural partnership to help build better lives.”

Emma Howells

Corporate Director of Housing,
Communities and Customers

The Agency has developed a very close partnership with Valleys to Coast Housing since Stock Transfer in 2003. The Agency has for a number of years supported its tenants through the delivery of Disabled Facilities Grants, the Hospital to Home Service, and the Dementia Casework Service. The Agency also installs Telecare equipment in Valleys to Coast's properties to support its tenants via the BridgeLink Telecare Service.

During 2022-23 opportunities to extend this partnership by piloting the delivery of its Minor Adaptations Programme were maximised through the expansion of our Helping Hands 50+ Service.

It is hoped that the successful outcome of this pilot scheme will provide further opportunities for joint working to support vulnerable older tenants in the community.

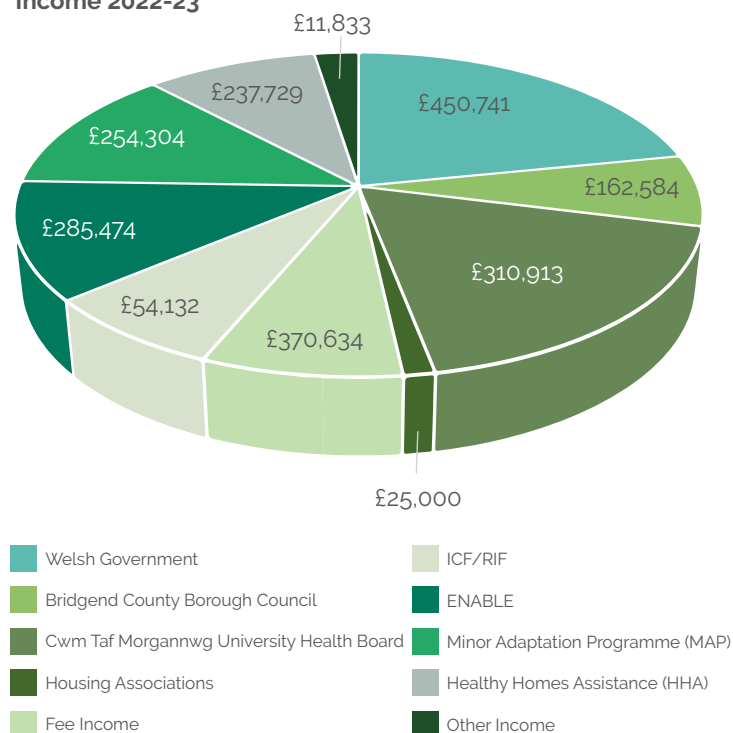


Financial Information

Income and Expenditure

Income	2023	2022
Welsh Government	450,741	431,514
Bridgend County Borough Council	162,584	140,470
Cwm Taf Morgannwg University Health Board	310,913	452,134
Housing Associations	25,000	25,000
Fee Income	370,634	158,601
ICF/RIF	54,132	54,132
ENABLE	285,474	231,519
Minor Adaptation Programme (MAP)	254,304	246,951
Healthy Homes Assistance (HHA)	237,729	188,370
Other Income	11,833	48,490
Total	2,163,344	1,977,181

Income 2022-23



Expenditure	2023	2022
Salaries	872,650	863,267
NI & Pension Costs	126,578	111,598
Training/Conferences	5,136	6,018
Office Overheads	153,728	127,793
Management Costs	22,001	18,110
Insurance	17,415	15,390
Mileage	19,043	15,479
Motor Vehicle	22,402	17,884
Depreciation	13,613	28,387
TOTAL	1,252,566	1,203,926



The following figures are taken from the full financial statement of Bridgend County Care and Repair for the year ended 31st March 2023, approved by the Board of Management on 12th September 2023.

The Registered Auditor, Xeinadin Audit Limited whose opinion was unqualified have confirmed that the summary is consistent with the full report. These summarised accounts may not contain sufficient information to allow a full understanding of the financial affairs of the Agency. For further information the full accounts, Auditor's Report on these accounts and the Board Members' annual report should be consulted; copies of these can be obtained from Bridgend County Care and Repair, Avon Court, Cowbridge Road, CF31 3SR

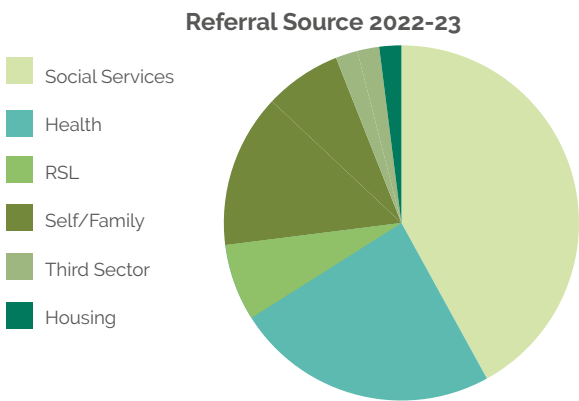
Balance Sheet	2023	2022
Fixed Assets		
Tangible Assets	£108,464.00	£69,896.00
Current Assets		
Stock	£29,235.00	£18,237.00
Debtors	£349,956.00	£320,622.00
Cash at bank and in hand	£1,358,551.00	£1,199,093.00
	£1,737,742.00	£1,537,952.00
Creditors	-£391,103.00	-£218,841.00
Net current assets	£1,346,639.00	£1,319,110.00
Total assets less current liabilities	£1,455,102.00	£1,389,006.00
Creditors due after more than one year	-£52,960.00	-£65,960.00
Net Assets	£1,402,142.00	£1,323,046.00
Capital and Reserves		
Non Equity Share Capital	£14.00	£14.00
Designated funds	£801,275.00	£805,019.00
Unrestricted funds	£496,353.00	£278,013.00
Restricted funds	£104,500.00	£240,000.00
Funds	£1,402,142.00	£1,323,046.00
Income & Expenditure Account		
Turnover	£2,163,344.00	1,977,181
Cost of Sales	-£845,688.00	-£613,756.00
Gross Profit	£1,317,656.00	£1,363,425.00
Operating Costs	-£1,252,566.00	-£1,203,926.00
	£65,091.00	£159,499.00
Other Operating Costs	-	-
Interest Received	£1,005.00	£152.00
Interest Payable	-	-
Deficit/Surplus for the Year	£66,096.00	£159,651.00
Actuarial gains/(Losses) on defined Benefit pensions scheme	£13,000.00	£8,000.00
Total comprehensive income for the year	£79,096.00	£167,651.00

Overall Performance 2022-23

The Agency completed 8,191 interventions at a total value of £2,629,851 during 2022-23.

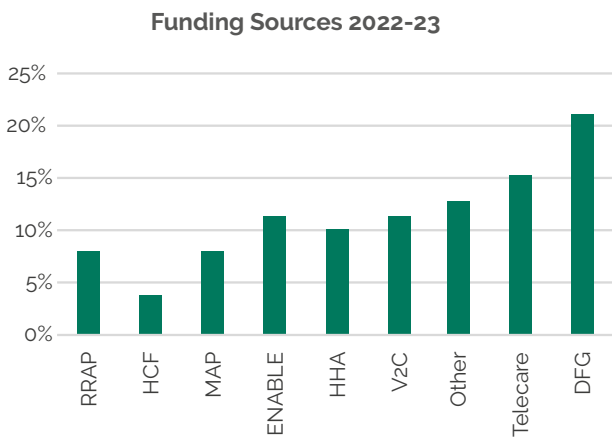
Referrals

The Agency worked in partnership with a range of local Health, Housing, Social Care and third sector organisations.



Funding Sources

The Agency completed 8,191 interventions at a total value of £2,629,851. The chart below shows the percentage of funding sources accessed during this period.



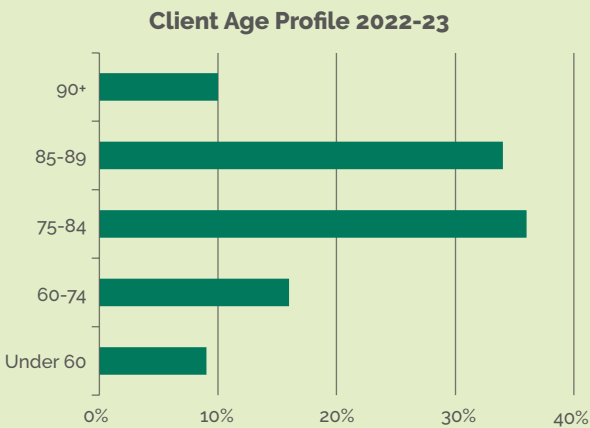
“ I am pleased to congratulate Bridgend County Care & Repair on another year of strong performance and high success. The Agency has a proven track record over many years and is a flagship Agency for developing innovative services such as the Hospital to Home, Primary Care and Dementia First Caseworker Services.”



Neil Williams
Head of Agency Support & Development

Client Profile

As demonstrated in the chart below, the service was well targeted to those in greatest need.



99% of clients were either disabled and/or suffered chronic ill health.

The work undertaken by the Agency represents value for money in relation to the prevention of accidents and falls in the home resulting in potential cost savings for Health and Social Services in relation to likely spending on admission to hospital, the need for home care and/or long-term care costs.

Quality of Service



98% expressed satisfaction with the service.



90% said that the service provided by Care and Repair had improved their quality of life.



88% indicated they were able to remain living in their own homes with increased independence.



98% indicated they were happy with the standard of building work carried out.



100% indicated they would be happy to recommend Care and Repair to others.

- 76% cases completed assisted in helping the possible prevention of falls in the home
- 1,230 cases involved facilitating the safe and timely discharge of older and vulnerable people from hospital
- Our caseworkers helped 609 people to increase their weekly income raising a total of £1,935,161 in unclaimed welfare benefits
- Our Caseworkers and Telecare Engineers completed 547 Telecare Assessments on behalf of Bridgend County Borough
- Our Caseworkers completed 1,421 assessments, 1,410 Healthy Homes Checks and 820 repeat visits

Staff Team & Governance

Our greatest asset is our staff. The Agency has adopted a strategic approach to personal development that aims to ensure client satisfaction, equality and innovation in service delivery.

Honorary Officers



Janice Gregory
Chair



Gary Owen
Vice Chair



Mike Gregory
Treasurer

Company Secretary



Rena Sweeney

Staff Team 2022-23

Rena Sweeney	Agency Director	Kay Jones	Project Assistant
Olga Woolfenden	Senior Administrator	Paula Jenkins	Project Officer
David Griffiths	Technical Services Manager	Cerys Howell	RRAP Administrator
Leigh Acaster	Finance & IT Manager	Pauline Sloan	Falls Co-ordinator
Nathan Morris	Senior Administrator	Anita Williams	Falls Co-ordinator
James Hedges	Technical Officer	Kam Choo Yin	Home Energy Officer
Adrian Crowhurst	Occupational Therapist	Sharon Bevan	Telecare Officer
Jo Howarth	Occupational Therapist	Ellie Davies	Telecare Officer/Administrator
Kelly Williams	Service Manager	Cerys Lewis	Admin. Telecare
Meinir Woodgates	Service Manager	Rhys Kendall	Telecare Supervisor
Jayne Jones	Caseworker	Emyr Davies	Home Safety Officer
Nicola Pritchard	Caseworker	Dan Jones	Senior Home Safety Officer
Rebecca-Jayne Taylor	Caseworker	Ian Humphreys	Home Safety Officer
Deborah Thomas	Team Leader	Ian Rees	Home Safety Officer
Cath Dixon	Caseworker	Phillip Jones	Home Safety Officer
Lisa Sullivan	Caseworker	Mark Payn	Home Safety Officer
Christine Beadsworth	Caseworker	Matthew Bamford	Home Safety Officer Assistant
Frances Folland	Caseworker	Layla Thomas	Caseworker
Sian Coleman	Caseworker	Andrea Chubb	Admin. Assistant
Taya Pritchard	Admin. Assistant	Joshua Amery	Home Safety Officer
Simon Peel	Home Safety Officer	Daniel White	Home Safety Officer

Board Members as at AGM 30th September 2022

Janice Gregory - Chair	Independent Member
Gary Owen - Vice Chair	Independent Member
Mike Gregory - Treasurer	Independent Member
Christine Court MBE	Independent Member
Sheila Stoner	Independent Member
Dr. Kay Howells	Independent Member
Keshav Singhal MBE	Independent Member
Emma Howells	Valleys to Coast Housing Limited
Councillor Amanda Williams	Bridgend County Borough Council
Councillor Mike Kearn	Bridgend County Borough Council
Councillor Richard Collins	Independent Member

Observers

Neil Williams	Care & Repair Cymru
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Bridgend County Care & Repair

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www.careandrepair.org.uk

Supported & funded by



GIG
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Cwm Taf Morgannwg
University Health Board